

CONFIDENTIAL

A RECENT WEEK OF SCHEDULED BRIEFINGS IN THE AREA PROGRAM:

Week 2 - 6 March 1964

<u>Title of Course</u>	<u>Length</u>	<u>No. of Students</u>	<u>Instructor</u>
Latin America	2 & 1/2 days	6	
	1 day	1	
	1 day	1	
	1/2 day	1	
	2 days	5	
	3 days	14	

25X1A

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TAB

(This is the only course
presented regularly, other
than the AAO's)

SCHEDULE

China Familiarization No. 15

20-24 January '64

Date	Period	Hour	Subject	
20 Jan	AM	0845	Class Orientation	
		0900	China, Outline of Culture & History I	
		1000	BREAK	
		1010	China, Outline of Culture & History II	
		1110	BREAK	
		1145	Introduction to Library reading materials and Laboratory	
			LUNCH	1230 - 1330
	PM	1330	Introduction to Language	
		1425	BREAK	
		1435	Wade-Giles Romanization I	
		1505	BREAK	
		1515	Wade-Giles Romanization II	
		21 Jan	AM	0845
	0900			Geography - Significance of Regions, Rivers, etc.
1000	BREAK			
1010	Introduction to Writing			
1105	BREAK			
1115	Communist Party and Government			
			LUNCH	1230 - 1330 (Film will be shown during lunch hour)
PM	1330		Dictionaries, Theory and Practice I	
	1425		BREAK	
	1435		Chinese Communist Personalities	
	1530		BREAK	
	1540		Telecode	
	22 Jan		AM	0845
0900				Chinese Personalities II - Chinat
0940		BREAK		
0950		Economic I - Resources		
1055		BREAK		
1105		Chinese Names - Origins & Significance		

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		LUNCH	1230 - 1330 (Film will be shown during lunch hour)
	PM	1330	Language Practice
		1425	BREAK
		1435	Pronunciation and Transcription of Names
		1540	Telecode
23 Jan	AM	0845	Review - Party, Govt., Personalities
		0900	Language Practice
		0955	BREAK
		1005	Overseas Chinese - Politics & Nationalism
		1105	BREAK
		1115	Telecode
		LUNCH	1220 - 1320 (Film will be shown during lunch hour)
	PM	1320	Economic Geography II - Utilization of Resources
		1425	BREAK
		1435	Language Practice
		1530	BREAK
		1540	Telecode
24 Jan	AM	0845	Review, Economics, Resources and Utilization
		0900	International Relations - Party & Govt.
		1000	BREAK
		1010	Test, Non-language, Area Familiarization
		1110	BREAK
		1120	Language Practice
		LUNCH	1220 - 1320
	PM	1320	Chinese Communist Romanization and Review
		1425	BREAK
		1435	Telecode
		1530	BREAK
		1540	Test, Language Familiarization

TAB

RESEARCH ON OVERSEAS
ADJUSTMENT PROCESSES &
INTER-CULTURAL COM-
MUNICATION FACTORS IN
A GIVEN AREA

QUESTIONNAIRE USED IN INSTRUCTOR'S ASIAN
SURVEY TOUR, JANUARY-MAY 1963

This was the questionnaire distributed by the traveller at each post. In all, some 150 copies were circulated, of which almost 50% were completed and returned. The forms were circulated among personnel of the Agency, State, USIS, AID, and private U.S. groups, as opportunity and chance permitted. Cooperation was excellent and the general interest shown encouraging.

Much was learned from these questionnaires and from the trip in general, not least the different levels of understanding which different types of personnel had of their host country - or the lack of understanding!

Useful as this questionnaire was, it would be refined and pinpointed in any future survey trip, in order to cover the varying levels and areas of need among personnel overseas.

KC

ADVICE AND SUGGESTIONS FOR THE BEHAVIOR OF AMERICANS

IN _____

1. The views and advice of selected individuals with successful experience in living and working abroad are needed to develop improved guidelines for U.S. Government employees serving in Asian countries. Your experience can contribute to the better preparation, speedier adjustment, increased effectiveness, and greater personal satisfaction of others in a foreign tour. Your help is solicited and appreciated

2. For reasons of convenience, this survey is divided into two parts, of which this is Part I. Please answer those questions which are important in your area in a) making the work and public relations of Americans and govt. employees more effective; b) helping the newcomer get off to the right start; and c) improving the people-to-people potential of American representation abroad.

3. Replies to the survey may be the collective response of several qualified people, or they may be those of one person. Where the response is divided or joint, please indicate for each contributor the vital data listed below for the topics concerned.

TOPICS

- I. Values and Opportunities for Acquaintances and People-to-People Contact with Local Nationals
- II. Introductions and Greetings
- III. Visiting, Entertaining and Basic Social Behavior
- IV. Reminders for Business and Official Relations
- V. Things that Annoy or Irritate Local Nationals
- VI. Added Cues to Help

Nationality_____	Years in Country_____	Date_____	Male_____
			Female_____
_____Govt. Employee (Grade_____)	_____Churchman-Missionary	_____Journalist	
_____Businessman	_____Educator-Scholar	_____Other	

I. VALUES AND OPPORTUNITIES FOR ACQUAINTANCES AND PEOPLE-TO-PEOPLE CONTACT WITH LOCAL NATIONALS

1. Does knowledge of local customs, practices and conditons significantly help the American:
 - a. In his regular assigned work?
 - b. Indirectly, by increasing morale thru greater satisfaction in his tour?
 - c. Create a better public "American image" in his local relations?
 - d. In other specific ways?
2. With regard to relations with local nationals, do Americans generally:
 - a. Have limited or ready opportunities to meet them, aside from work-associates and household help?
 - b. Have a lively interest or better interest in developing acquaintances among local nationals?
 - c. Tend to entertain and circulate socially among themselves, or usually include some local nationals?
3. With yourself or other Americans in mind, what number:
 - a. Frequently, or regularly receive local nationals in their homes (say at least 1/2 weeks)?
 - b. Seldom or never have local national guests in their homes?
 - c. Make fairly frequent visits to or have invitations from local nationals?
 - d. Seldom or never visit or receive personal invitations from local nationals?
4. In developing acquaintances or social contacts with local nationals, how helpful are the following in your area:
 - a. Churches as places to worship and for religious activity?
 - b. Social welfare activities, orphans, crippled children, underprivileged, etc (public or private)?
 - c. Maids or office clerks as leads to families, as guides, interpreters?
 - d. Sports (outdoors)?

- e. Sports (indoors)?
 - f. Social recreation (games, cards, dancing, etc)?
 - g. Culutral organizations, clubs, societies (fraternal, alumni, etc too)?
 - h. Intellectual pursuits in history, economics, arts, etc.?
 - i. Hobbies (any kind!)?
 - j. Volunteer work of professional character, nursing, teaching, craftsmanship?
 - k. Learning "social graces" of local culture (flower arrangement, etc)?
 - l. The luck and fortune of tourist travel?
 - m. Using of the camera ?
5. What are the most useful means for learning of interesting and special events, attractions, social opportunities within local society?
- a. Office of household staffs?
 - b. Locally edited English language or other newspaper?
 - c. Local national acquaintances (other than a)?
 - d. American or other foreign "veterans" in area?
 - e. Tourist bureaus, etc?
6. Do you find that acquaintance-contacts among local nationals is .
- a. Differences in standards of living?
 - b. Difficulties in language, Americans?
 - c. Differences in religion or traditional value systems?
 - d. Popular stereotypes of the American?

II. INTRODUCTIONS AND GREETINGS

1. In introductions, do local nationals:
 - a. And foreigners normally use name or calling cards?
 - b. Normally use the family, given or other name-form first or last?
 - c. Expect honorary or professional titles to be used, plus their name?
 - d. Make important, polite, distinctions for seniority, status, age reasons?
2. In meetings between local nationals, or with foreigners:
 - a. Are there traditional local forms of verbal-physical greetings often used?
 - b. Is the handshake widely used between local nationals, mostly with foreigners, only with men?
 - c. Do women customarily shake hands with men, with women?
 - d. Do local women stand on being introduced to men, to other women?
3. In normal conversation do local nationals usually:
 - a. Use many polite introductory phrases, statements-questions? About what? ..
 - b. Tend to be voluble, excitable, to gesticulate often?
 - c. Stand closer or farther away from the other than Americans do?
 - d. Smile constantly, laugh readily, strive to be agreeable? Or the reverse?
 - e. Link arms, touch person of conversation partner, or are they careful not to after introductions?
4. What are the appropriate forms for addressing:
 - a. Your own domestic help, or those of a host if this varies?
 - b. Clerks in shops and stores, gas station attendants, bus drivers, etc?
 - c. Receptionists at government or business office?
 - d. Police or other law enforcement officers?

5. What is appropriate courteous behavior and greetings on leaving:
 - a. Home of local national after an informal or invited call?
 - b. A cocktail or large house party with a local national host or guests?
 - c. Friends or acquaintances met on the street or in the shop?
 - d. Are special actions expected of the proper host on 1st two occasions?

III. VISITING, ENTERTAINING, BASIC SOCIAL BEHAVIOR

1. When an evening guest of the home of a local national:
 - a. What are the customary hours for a dinner invitation?
 - b. Are wives usually invited, does hostess usually serve guests or eat with them?
 - c. Is a token gift for host customary? If so, what is most acceptable?
 - d. Will host open such gifts in front of donor, and possibly share them?
 - e. Does the social part of evening usually come before or after dinner?
 - f. What is recommended behavior locally for guest if he thinks--or knows--he will not like certain foods served?
 - g. How is polite saity shown, by leaving food on plate, or "licking it clean"?
 - h. What traditional phrases are used to express thanks for the dinner?
 - i. What recognized cues by host or guest indicates it is time for guests to depart?
2. In social or formal relations with local nationals what are the places of honor or preference for host and guest:
 - a. At the dinner table?
 - b. When seated on a sofa, or arranged in chairs or cushions about the room?
 - c. In an automobile?
3. In visiting or calling local nationals:
 - a. What are the most appropriate hours for calling at an office, at the home?
 - b. Should all visits normally be arranged in advance?
 - c. Do local nationals appreciate calls on occasions of New Year's, births, deaths, baptismal or other initiatory rites?

4. When entertaining local nationals:
 - a. Are written invitations customary? For informal occasions?
 - b. Do they appreciate westerners trying native style dishes?
 - c. Are buffet dinners an acceptable compromise to suit varied tastes and perhaps varied dietary restrictions of local nationals?
 - d. Is refreshment of a traditional sort served promptly to all callers, formal, informal, unexpected, expected? What is most acceptable?
 - e. What brand of local beverage is preferred at entertainments-dinners?
 - f. Do local women customarily drink liquor, cocktails? Do they appreciate alternatives; if so, what is commonly offered?
 - g. How can a host tell when refusal of a "second" is genuine, shyness, or mere politeness?
 - f. Should American host(ess) see guests beyond the door, to car or cab?
5. Other common social practices of local nationals;
 - a. Are they usually, predictably, prompt or late, what is average?
 - b. Do apologies come in advance, late, or seldom?
 - c. Does polite courtesy involve "seeing off" an acquaintance-friend leaving on a long or distant trip, and in welcoming him "home". How done?
6. With regard to time, kind and place of gift giving or exchanges;
 - a. On what occasions do Americans give gifts to local national acquaintances?
 - b. What western-type gifts are commonly disliked? What are esteemed?
 - c. Are special wrappings used to signify different occasions?
7. With regard to the social place:
 - a. Do local men and women usually mix in normal social affairs, in homes or in public functions?
 - b. Would separation of men and women, socially, be expected on visits of local nationals to your home?
 - c. Are local women retiring, shy, submissive in public, before husbands, or men? What is "proper" conduct for a woman towards a man?

8. In regards to dating and social activity of single Americans;
 - a. Does local society frown on, approve, or favor their daughters dating American men?
 - b. Do unattached local men date American girls rarely, occasionally, often?
 - c. Are there traditional customs with regards to dating and social occasions that should be observed locally, e.g. hours, places, dress, chaperonage?
 - d. What are the areas or places "off limits" or undesirable for local people on social occasions? Gambling area, Red Light areas, "tough" neighborhoods, etc?
9. The local national and the consumption of alcohol :
 - a. Is he normally a light drinker, or heavy, or depending on his "experience" or exposure?
 - b. Does local society frown on public exhibition of intoxication?
 - c. Do local nationals get gay or moody, happy or angry when in the cups?

IV. REMINDERS FOR BUSINESS AND OFFICIAL RELATIONS

1. Do local business leaders and government officials:
 - a. Prefer or respond most favorable to initial acquaintance thru a well known introducer?
 - b. Prefer a prior appointment before all calls at the office?
 - c. Show a great sensitivity to dignity, prestige, status in their offices and in public? How?
 - d. Apply different standards of expected behavior in reception rooms, etc? (reading or non-reading of newspaper, lively conversation, etc.?)
 - e. Prefer to use their own interpreters where this is necessary, or should the American provide his own?
 - f. Prefer or use humor in business conversations?
2. Do local business and government offices observe the mid-day siesta:
 - a. In government offices generally?
 - b. In smaller stores only?
 - c. More in the rural areas than in the city?
 - d. Generally not observed, or irregularly so?
3. When business and government leaders make appointments outside offices:
 - a. What hours are most commonly preferred?
 - b. Do they dislike talking "shop" at lunch, at social dinners-occasions, or while engaged in sports or recreation?

V. THINGS THAT ANNOY OR IRRITATE LOCAL NATIONALS

1. Do local nationals tend to:
 - a. Identify Americans as individuals with U.S. govt. policies they disapprove? (if so, what?)
 - b. Confuse Americans with former colonial powers disliked?
 - c. Assume, by the opposition parties, that U.S. private and govt employees are invariably pro-govt, or anti-govt?
2. What specific behavior in each of the following categories would annoy local nationals?
 - a. Public behavior (e.g. noisy boistrous conduct, running, bumping, jostling, intoxication, etc)
 - b. Habits of American dress (e.g. clothes inappropriate place or occasion-- sport clothes in town, sleeveless or low necked dresses, slacks, etc)
 - c. Western use or adaptation of local dress and customs:
 - d. Common American gestures when used with local nationals (e.g. patting the head, passing objects w/left hand, pointing toe or finger, physical special contact etc?)
 - e. American eating practice (eating drinking ritually barred items)
 - f. Behavior in or at places of public or sect worship (e.g. use of shoes, intrusion in private areas, noise talk, etc)
 - g. Use or display of religious objects (e.g. use of a statue of Buddha as an ornament, etc?)
 - h. Treatment of the phi or nat spirit house, and the beliefs of adherents.
 - i. Taking of pictures by the candid, tourist cameraman?
 - j. Treatment-management of domest or office staffs (hours, salaries, pampering, etc)
 - k. Display a evidence of U.S. high standard of living?

1. Attitude towards the national history and culture?
- m. Housing and Social activities?
3. What derogatory or crude words should be avoided when referring to:
 - a. Local nationals?
 - b. Americans or other foreign nationals?
 - c. Local minority groups, religious, ethnic, vocational, etc?
 - d. The public washroom facilities-the toilet or lavatory (what are the polite words?)

VI. CUES ON THINGS TO BE CULTIVATED, UNDERSTOOD OR AVOIDED

1. Are the following part of the local physical language?
 - a. The hiss (to stop a bus, call a waitress, etc?)
 - b. The chin (to point directions, indicate dissent)
 - c. The ear, tugged, the nose, rubbed, (to show uncertainty?)
 - d. Different uses and other physical language?
2. What are the signs used to show:
 - a. Approval (hiss, whistle, etc?)
3. What are the proprieties for using local words indicating degrees of acquaintance, e.g. the "du" in German, "kun" in Japanese?
4. Does the negative form of a question confuse local and foreign nationals both?
5. Other:

ADVICE AND SUGGESTIONS FOR THE BEHAVIOR OF AMERICANS

IN _____

PART II

1. The views and advice of selected individuals with successful experience in living and working abroad are needed to develop improved guidelines for U.S. Government employees serving in Asian countries. Your experience can contribute to the better preparation, speedier adjustment, increased effectiveness, and greater personal satisfaction of others in a foreign tour. Your help is solicited and appreciated.

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TOPICS

- A. Shopping and Travel Advice
- B. Hobbies and Recreation
- C. The Observance of Holidays and Celebrations
- D. Advice and Recommendations on Household Management and Servants
- E. The Voice of Experience on Housing and Living Quarters
- F. Customs and Conditions which Surprise the Unprepared American

Nationality _____ Years in Country _____ Date _____ Male _____
Female _____
_____ Govt. Employee _____ Churchman-Missionary _____ Journalist
_____ Other

A. SHOPPING AND TRAVEL ADVICE

1. With respect to the price system of local shops and markets
 - a. Do most the stores and markets operate on a set-price? system, with clearly labeled, non-negotiated prices?
 - b. What are the significant exceptions the American is likely to encounter?
 - c. Are Americans, or foreigners generally, likely to be "charged for their blue eyes"? What and where are the major local "tourist traps"?
 - d. Where bargaining and not set-prices prevails, how is one to know where it is and where it is not expected?
 - e. Besides "experience, what aids to bargaining and haggling would be helpful for the newcomer to know?
2. With respect to the kind and type of local shops
 - a. Does the American govt employee, or other American resident, find need to patronize local shops and stores often, occasionally, rarely?
 - b. What kind or types of stores-shops are most frequently patronized by Americans?
 - c. What are the major local merchandise specialties experienced Americans most appreciate, use or purchase?
 - d. Are there shops with merchandise unique to American customs, tastes, or experience? The snake-medicine man, the sari-sari store, etc?
 - e. Do certain types of shops, businesses, etc. tend to be monopoly of particular groups, ethnic, religious, etc?
 - f. What kind of merchandise is most missed in either Commissary-PX or in Local shops and markets by many Americans?
3. With respect to the mechanics of shopping
 - a. Is language any serious barrier to easy shopping in local stores?
 - b. Is social palaver with proprietor before proceeding to final purchase a recommended courtesy, or unnecessary?
 - c. Do the larger stores have a reliable delivery service for bulky parcels? An English speaking Shoppers' Aid?

- d. Should money be paid into the hand of the clerk, or preferably placed on the counter?
 - e. Are there any special habits or customs followed by clerks or customers in normal shopping activity? the American should observe?
4. With respect to the availability and distribution of shops and markets
- a. Are most of the daily necessity-type shops available in most neighborhood communities? Exceptions?
 - b. Are the major shopping areas readily available by public transportation? Or do most Americans go by car?
 - c. What sections of your area city are characterized by the specialization of the shops located there?
 - d. Are the major types of merchandise generally clustered together in "guild" or group proximity, or scattered indiscriminantly? Jewelers, cotton goods, furniture, etc?
5. Types of shops one may expect
- a. Would one be likely to find the "variety store" kind, e.g. the hardware store that sells "everything", etc.
 - b. Are local book dealers which stock English language books of reasonable variety, or will order them?
 - c. What three items manufactured locally would the experienced foreign resident like to possess for his own?
6. Concerning travel in the city
- a. What forms of local transportation are most frequently used, most frequently avoided, by Americans?
 - b. How do the local transportation facilities rate on basis of hours of availability, cleanliness, space and comfort, safety?
 - c. Should one normally tip taxi and pedicab drivers?
 - d. Are local traffic officials strict in enforcing regulations in the city? What infractions of which Americans are most often guilty?

- f. Are taxi drivers, or pedicab drivers, generally familiar with city addresses, or must they be bird-dogged to destination?
- 7. Assuming no civil disturbance, do Americans when on tourist, family or vacation travel outside the post city
 - a. Travel by rail, bus, plane or private car?
 - b. Are most highways comparable at least to U.S. secondary roads?
 - c. Do Americans in your area generally take their vacations in local spas, resorts, etc. or elsewhere? What are the popular areas?
 - d. What are the best--and the least-satisfactory means for making reservations for out-of-city stops (govt travel bureaus, private ones, direct phone-letter contact?
 - e. If travelling via public carrier, train, what class fares are normally recommended for Americans or are used by them?
 - f. Can one easily arrange for maids or ammahs to accompany the family on weekend or vacation trips locally?

B. HOBBIES AND RECREATION

1. Please give an approximate rank to the following, on a scale of 1 to 5, by the interest and participation in them shown by Americans in your area:
 - a. Church and related religious activities
 - b. Social welfare projects and participation work
 - c. Application of one's professional training (volunteer nursing, teaching, etc. of paid employment by other than major breadwinner)
 - d. Sports (outdoor)
 - e. Sports (indoor)
 - f. Social recreation (dancing, bridge, group participation)
 - g. Reading (exclude newspaper and weekly mag reading)
 - h. Hobbies (photography, rocks, flowers, stamps, etc)
 - i. The fine arts (music, the stage, art work, etc)
 - j. Learning the local social graces (flower arrangement...)
 - k. Scholarly interest in local govt, history, economics)
 - l. Other
2. Assuming she has domestic help, what are the major activities of the wife of American employees, especially junior and middle grades, outside of family work?
3. What type of hobbies or recreational activities familiar to the United States are absent due to lack of facilities or other barriers?
4. With regard to local community facilities, do Americans frequently, occasionally, rarely patronize
 - a. Local movie houses showing other than English titles?
 - b. Stage drama theaters, showing either traditional or modern plays?
 - c. Nightclubs, cocktail lounges, bars?
 - d. Restaurants--specializing in non-western menu? western?
 - e. Other

5. Concerning Sports

- a. What sports are most popular among adults?
- b. What sports if any do girls or young women play?
- c. What are popular indoor sports or recreational "parlor games" among local nationals?
- d. Are there any of the above in which there is bi-national participation?
- e. What is the most popular spectator sport locally?
- f. Is gambling a common characteristic of local national recreational activity, if so, in what activities does it center?
- g. What is the most popular sport among children of local nationals?
- h. What sports seem most favored by American juniors and adolescents?

C. THE OBSERVANCE OF HOLIDAYS AND CELEBRATIONS

1. With regard to the observance of religious holidays,
 - a. In what ways do local nationals of the Christian faith observe Christmas and Easter differently than in the U.S.? (decorations, substitutes for S. Claus, religious ceremony, pageants, gift giving and receiving, etc)
 - b. Do Americans customarily sponsor community programs on either of the major Christian holidays (tree, S. Claus, party, pageant, etc.)? If so, who usually sponsors?
 - c. Are there other important Christians celebrations observed locally?
 - d. What are the important religious holidays of the major non-Christian faiths, and the reason for the occasion?
2. Concerning the major local secular holidays and festivals,
 - a. What are the major national, secular holidays?
 - b. Which are most widely observed, most popular?
3. Concerning religious and secular celebrations generally,
 - a. Do the major national holidays, and those of the non-Christian faiths affect work schedules of domestic and office staffs?
 - b. In what ways do Americans follow local customs on either religious or secular holidays in decoration of home, yard, gate or office?

- c. Is there a color which traditionally indicates joy and happiness, which sorrow? How is each displayed or used?
- d. Do local villages generally have regular or annual festivals, religious and/or secular, at which Americans are welcomed as specators or observers?
- e. On what occasion do local nationals customarily exchange special cards or gifts or greetings or salutation?

D. ADVICE AND RECOMMENDATIONS ON HOUSEHOLD MANAGEMENT AND SERVANTS

- 1. General advice on local experience with Household staff
 - a. What mistakes in handling maids or domestic staffs might an inexperienced American housewife make?
 - b. What are the strong and weak points commonly noted in domestic help?
 - c. Do domestic help customarily "give notice" when quitting, or is there a recognized cue-indicator used about which Americans or foreigners should know?
 - d. Are most maids and domestic help reliable and honest with personal property and valuables of the house? Are there local customary precautions taken?
 - e. Does the veteran, experienced maid generally prove most satisfactory, or should one seek an inexperienced and train to one's practices?
 - f. What is recommended advice of experience locally in using the domestic help for marketing, and in handling funds for this?
 - g. What is the local practice regarding days off, hours of the daily schedule?

- h. Is it necessary or desirable to keep close track of young female servants?
- i. What are the common causes of friction among domestic help?
- 2. In a multiple household staff,
 - a. Who in local custom is generally "No. 1"?
 - b. What groups, ethnic, religious, etc. are best not mixed in employing the staff? What mix is most satisfactory?
 - c. What special problems arise in homes with separate detached quarters for the staff?
- 3. Concerning American and Local National practice
 - a. Aside from the measure of pay, do Americans locally have a special reputation, good or bad, in treatment, management of domestic help?
 - b. Aside from pay scales, in what ways does the American practice in managing servants differ significantly from that of local nationals?

E. THE VOICE OF EXPERIENCE ON HOUSING AND LIVING QUARTERS

- 1. For those living in a multiple government compound or base,
 - a. What aspects of the average accommodations have been most pleasing to the majority of American occupants?
 - b. What features required the most getting used to?
 - c. Do local acquaintances hesitate to visit multiple compound or base quarters? If so, why?
- 2. For those living in private houses or apartments,
 - a. What features of private houses or apartments should be considered important by experienced residents for maximum satisfaction?
 - b. What features will normally require the most adjustment?

F. CUSTOMS AND CONDITIONS WHICH SURPRISE THE UNPREPARED AMERICAN

1. Is the unprepared American likely to be shocked or startled by
 - a. An inadequate public sewage and disposal system, odors, smells?
 - b. The occasional or frequent use of streets, alleys and fields as toilets and lavatories?
 - c. The lack of facilities or local customs in the use of public washrooms, etc?
 - d. The collection and use of night soil as fertilizer?
 - e. The inconveniences in the use of drinking water or the preparation of certain foods?
 - f. The dirt, sanitation, and merchandise sold in the street stalls or market areas?
 - g. Insects, bugs, or pests, etc, annoying and/ or dangerous, encountered around the home, or at play?
 - h. Strange but harmless animals, like the gekko lizard?
2. Is the unprepared American likely to be shocked, stunned by?
 - a. Stark naked poverty, common to wide sections of the country or people?
 - b. Diseases or deformities, relic of present or past illnesses?
 - c. By the seeming difficulty of helping with either?
3. Will problems of law enforcement and public order startle Americans by
 - a. A lawlessness or holliganism (assuming no factor of civil unrest-war) which make travel in certain sections of the city at certain hours a risk to personal security?
 - b. Limitations on the time, place and conditions under which a girl may travel alone?
 - c. Special procedures about local traffic controls and enforcement?

4. Are unprepared Americans shocked or upset by
 - a. Particular religious rituals and rites?
 - b. The public treatment and customs of women in marriage, in the home?
5. Are there other specific aspects or conditions in your area which startle and upset unprepared foreigners?